



## Attachment 09.4

### **COST PROPOSAL AND NARRATIVE FOR CATEGORY 4 - VALUE ADDED SERVICES**

Per Attachment 02, Scope of Work, VII. Offerors may propose value added services related to Offender Electronic Monitoring. The Lead State and NASPO reserves the right not to allow additional services proposed by the Contractor in the Master Agreement.

Awards for Category 4 will not be given to Offerors who do not also qualify for an award in Category 1, 2, or 3.

Contractors awarded Category 4 may not provide Category 4 Services to Purchasing Entities who are not also utilizing the Contractor's services from Category 1, 2, or 3.

Offerors shall provide cost and a narrative for all Value Added Services proposed. This narrative must be accompanied by all proposed pricing. The written narrative must include an overview of the proposed Value Added Service(s), functionality, system requirements, benefits to the Purchasing Entity, how it aligns with services proposed for Category 1, 2, or 3, and any other necessary information pertaining to the Value Added Service(s).

#### **PureShield Victim Notification Service - \$1.50 per day (must be paired with PureOne or PureTrack GPS devices)**

SuperCom offers a strong protection system for victims of domestic violence. The PureShield is based on a Smartphone equipped with the PureShield application that allows remote control of compliance with distancing measures. It generates alerts when an Offender exceeds the authorized distance set in the PureMonitor between them and the victim. It is combined with SuperCom's PureMonitor monitoring software and GNSS tracking device (PureOne). Based on a Smartphone, the PureShield's screen amongst other things displays battery status, network connection status, messages, and other necessary alarms. It allows for a minimum of 24 hours' active operation in between charges. Multiple victims can be assigned to one Offender.



This robust system provides the ultimate defense for the victim who is alerted, via audible, visual, and vibrating alarms, to the Offender's location to avoid an impending confrontation. The alert is triggered in such a way as to allow sufficient time to take evasive action if necessary.

The PureShield Smartphone with the SuperCom application allows discreet use. The device is a telephone available on the market, so the victim's privacy is respected, without being stigmatized, while allowing the victim to maintain a normal life while reinforcing a general sense of security and protection.

#### **PureShield Feature Highlights**

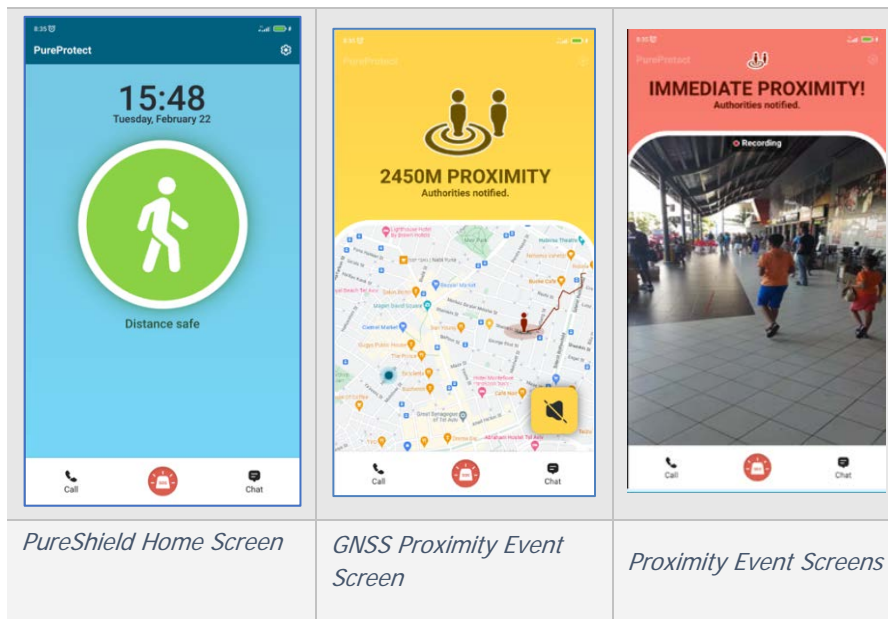
- FCC/CE certified
- Victim location is always known via multi array of location technologies
- Possibility of receiving alerts available on a smartphone: thanks to sound, visual and vibration alarms Buzzer, vibrator, visual (LED light), written messages and voice call.
- An alert is generated in case of low battery and/or device failure.

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- Emergency call button (SOS/panic button) – available in the app on the home screen and easily accessible in case of emergency (start a direct call with the agency/agent).
- Display of the approximate distance during a violation and map showing the area and the direction the aggressor is coming from
- GNSS proximity - generated when the authorized distance between the Offender and the victim is less than that defined.
- RF Proximity - generated when the PureShield receives transmissions from the Offender's PureOne, indicating that the Offender is within immediate defined range of the victim - immediate danger.
- Battery life – minimum 24 hours on full charge (supplied with battery charger)
- Configurable languages per customer request
- Supports sound regulation and vibration mode
- Multiple location sources: GNSS (GPS), Wi-Fi, LBS
- Multiple communication sources: RF Frequency, Cellular (2G, 3G, 4G, 5G)
- Assignment of multiple victims supported for the same Offender
- Video recording using the device camera in case of immediate proximity with the Offender



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### **Offender-Paid Services – \$1.50 Per Offender Per Day**

SuperCom’s Offender Pay Model is a cost-recovery structure in which individuals placed on electronic monitoring are responsible for paying all or a portion of the daily monitoring fee, as permitted by statute or court order. Under this model, the supervising agency retains full authority over program eligibility, fee assessment, and enforcement decisions, while the monitoring provider administers billing, payment collection, and customer support. Agencies may choose to subsidize fees in whole or in part for indigent participants. The Offender Pay Model reduces or eliminates direct program costs to the Agency, supports program sustainability, and allows jurisdictions to expand electronic monitoring capacity without increasing budget allocations, while maintaining judicial oversight and public safety priorities.

### **PureOfficer Mobile Device - \$1.25 Per day**

PureOfficer provides the officer with a mobile view of the PureMonitor and allows them to perform actions in PureMonitor. This smartphone-based portable tracking and monitoring device is used by officers in the field, allowing them to collect information about PureOne and offering several important features. Since it is Smartphone based, it is light to carry and easy to use.



The PureOfficer receives the signal from the PureOne and displays the relevant information on the screen. It is designed to allow officers to locate tracked individuals who have left their homes. Officers can use this device while on patrol to identify nearby tracked individuals and capture information. The captured information is also transmitted to the central monitoring system, PureMonitor.

#### **PureOfficer Feature Highlights**

- Real-time detection of a tracked individual’s PureOne
- Display of events, schedule and location of the tracked individual
- Communication with the tracked individual – written messages and phone calls
- Sending requests to the tracked individual’s device - biometric test, etc.
- Support for field installation and diagnostics of monitoring devices without the need to involve the monitoring center.
- Possibility of activating a device in the installation steps
- Supports officer’s activation of discreet and easily pressable alarm in case of emergency which generates a message like other alarms in the system.
- PureOne detection range - at least 100m

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**Optional Live Monitoring Services:**

**Escalating/Closed-loop Notification - \$0.30 per day**

Escalating/Closed-loop Notifications refer to a structured alert management process designed to ensure that critical electronic monitoring events are acknowledged, addressed, and fully resolved.

Under SuperCom's model, when an alert is generated (e.g., zone violation, tamper event, or low battery), the event is reviewed in real time by trained monitoring personnel. A live monitoring specialist then directly contacts the designated supervising officer by phone to communicate the alert details. If the supervising officer is unavailable or does not respond within a defined timeframe, the monitoring specialist escalates the notification via direct phone call to the next level of supervision (e.g., supervisor or command staff) until contact is successfully established.

This "Closed-loop" process requires verbal confirmation of receipt and documented disposition of each alert before it is considered resolved. All notification attempts, contacts, and outcomes are recorded within the monitoring system to ensure full accountability, eliminate missed notifications, preserve audit integrity, and support consistent, defensible supervision practices.

**Verbal notification made by monitoring center staff to Officer or Offender - \$0.50 per day**

Verbal notification refers to direct, live communication initiated by trained monitoring center personnel to either the assigned Officer or the monitored individual when a significant alert or event occurs. Upon receipt of a qualifying alert (e.g., exclusion zone violation, strap tamper, equipment malfunction, or curfew breach), SuperCom's monitoring center staff will place a telephone call to the designated Officer and/or the Offender, in accordance with Agency protocol. The purpose of the call is to verify the event, assess circumstances in real time, provide corrective instruction if appropriate, and ensure officer awareness of potentially urgent situations. All verbal notifications are documented in the monitoring platform, including the time of contact, parties reached, and the outcome, ensuring accountability, auditability, and a clear chain of communication.